

Cost and Limitations

| Capability | Description of capability | Electronic Prescribing | Direct Messaging | Patient Portal | HIE Interface | Types of Costs or Fees to be paid by a provider for the capability | Additional Types of Costs or Fees | | Limitations (Contractual / Business Practices) | | Limitations (Technical / Practical) | |
|--|--|------------------------|------------------|----------------|---------------|--|--|---|--|--|--|--|
| | | | | | | | Additional types of costs or fees that a user may be required to pay to purchase, license, implement, maintain, upgrade, use, or otherwise enable and support the use of: | | Limitations of a contractual nature (including developer policies and other business practices) that a user may encounter: | | Limitations of a technical, technological or practical nature that a user may encounter that could: | |
| | | | | | | | The capability. | Any data generated in the course of using the capability. | In the implementation or use of the capability. | In connection with the data generated in the course of using the capability. | Prevent or impair the successful implementation, configuration, customization, maintenance, support, or use of the capability. | Prevent or limit the use, exchange, or portability of any data generated in the course of using the capability |
| <p><i>Electronic Prescribing (including drug formulary check and preferred drug list check functionality).</i></p> <p><i>[Relevant certification criteria: §§ 170.315(b)(3) and §§ 170.315(a)(10)]</i></p> | <p><i>This functionality:</i></p> <ol style="list-style-type: none"> <i>allows users to create, change, cancel, refill, receive fill status notifications, request and receive medication history information as well as generate and transmit prescriptions, and requisite prescription related information electronically. §§ 170.315(b)(3)</i> <i>automatically and electronically performs a drug formulary check. §§ 170.315(a)(10)</i> <i>supports related Meaningful Use and ONC requirements for generating and transmitting permissible prescriptions, and prescription related information electronically.</i> | X | | | | <p><i>One-time setup fee per provider.</i></p> | <p><i>Licensing is per provider and is included in the provider's annual support agreement.</i></p> <p><i>Monthly subscription would apply if a la carte acquisition is elected.</i></p> | None | None | None | <p><i>QRS partners with NewCrop for the E-prescribe offering.</i></p> <p><i>Internet access is required.</i></p> | <p><i>Business-class service is highly recommended</i></p> |
| <p><i>Health Information Exchange</i></p> <p><i>[Relevant certification criteria: §§ 170.315(b)(1), §§ 170.315(b)(2), §§ 170.315(a)(5), §§ 170.315(a)(6), and §§ 170.315(a)(7)]</i></p> | <p><i>This functionality:</i></p> <ol style="list-style-type: none"> <i>allows providers to electronically send and receive transition of care and referral summaries. §§ 170.315(b)(1)</i> <i>allows the data included in the summaries to be electronically displayed in human readable format. §§ 170.315(b)(1)</i> <i>gives providers the ability to electronically create a transition of care and/or referral summary and transmit the summary of care record. §§ 170.315(b)(1)</i> <i>properly match a transition of care and/or referral summary to the correct patient and incorporate medications, medication allergies and problems into the patient record. §§ 170.315(b)(2), §§ 170.315(a)(5), §§ 170.315(a)(6), and §§ 170.315(a)(7)]</i> <i>enables a user to electronically access, record and change a patient's problem list. §§ 170.315(a)(5)</i> <i>enables a user to electronically access, record and change a patient's active medication list and medication history. §§ 170.315(a)(6)</i> <i>enables a user to electronically access, record and change a patient's active medication allergy list and medication allergy history. §§ 170.315(a)(7)</i> <i>supports related Meaningful Use and ONC requirements for providing a summary of care record upon transitioning a patient to another setting of care.</i> | X | | | | <p><i>One-time setup fee per provider.</i></p> | <p><i>Licensing is per provider per year.</i></p> | None | None | None | <p><i>QRS partners with NewCrop for the direct messaging offering.</i></p> <p><i>Internet access is required.</i></p> | <p><i>Each message has a 20MB size limit, including attachments.</i></p> |

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| Patient Electronic Access [Relevant certification criteria: §§ 170.315(e)(1)] | <p><i>This functionality:</i></p> <ol style="list-style-type: none"> <i>gives providers the ability to make health information available to the patient and/or their authorized representatives. §§ 170.315(e)(1)</i> <i>gives providers the ability to provide patients and/or their authorized representatives with an online means to view their health information including an ambulatory summary.. §§ 170.315(e)(1)</i> <i>gives providers the ability to provide patients and/or their authorized representatives with an online means to download their health information including an ambulatory summary in a human readable format. §§ 170.315(e)(1)</i> <i>gives providers the ability to provide patients and/or their authorized representatives with an online means to transmit their health information including an ambulatory summary to a third party. §§ 170.315(e)(1)</i> <i>supports related Meaningful Use and ONC requirements for providing patients the ability to view online, download and transmit their health information within 4 business days of the information being available to the provider.</i> | | | | | One-time setup fee per TIN (tax identification number). | Licensing is per provider and is included in the provider's annual support agreement. Monthly subscription would apply if à la carte acquisition is elected. | None | None | None | Internet access is required. | Files are removed from patient accounts after 90 days. |

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| Secure Messaging [Relevant certification criteria: §§ 170.315(e)(2)] | <p><i>This functionality:</i></p> <ol style="list-style-type: none"> enables providers/users to electronically send messages to a patient. §§ 170.315(e)(2) enables providers/users to electronically receive messages from a patient. §§ 170.315(e)(2) utilizes patient/user authentication and, encryption and integrity protection as required under the privacy and security framework. §§ 170.315(e)(2) makes available an activity history log regarding the date and time specified information was accessed and to whom a summary was transmitted. §§ 170.315(e)(2) supports related Meaningful Use and ONC requirements for secure messaging to communicate with patients on relevant health information. | | | | | X | <p>One-time setup fee per TIN (tax identification number).</p> <p>Licensing is per provider and is included in the provider's annual support agreement.</p> <p>Monthly subscription would apply if à la carte acquisition is elected.</p> | None | None | None | Internet access is required. | Files are removed from patient accounts after 90 days. |
| Public Health Reporting [Relevant certification criteria: §§ 170.315(f)(1) and §§ 170.315(f)(2)] | <p><i>This functionality:</i></p> <ol style="list-style-type: none"> enables users to create, record, change immunization information. §§ 170.315(f)(1) enables users to request, access and display a patient's immunization history and receive immunization forecast from an immunization registry. §§ 170.315(f)(1) supports the electronic creation of syndrome-based public health surveillance information for electronic transmission to public health agencies. §§ 170.315(f)(2) supports related Meaningful Use and ONC requirements to submit electronic public health data from certified electronic health record technology. | | | | | X | <p>No acquisition fee.</p> <p>An annual connection fee will be charged to establish a connection to each third-party HISP.</p> <p>An annual subscription is required per provider per connection.</p> | None | Capabilities are dependent on each PHA (public health agency). | None | Internet access is required. | Messages adhere to ONC and the PHA (public health agency) requirements. |